

**ADVISORY ON COVID-19: MALAYSIA ANNOUNCES  
MOVEMENT CONTROL ORDER EFFECTIVE 18 MARCH UNTIL 31 MARCH 2020**

**Sunway Hotels & Resorts' Operations in Malaysia Remains Open  
with Limited Services & Facilities Access**

Sunway City Kuala Lumpur, Malaysia; 18 March 2020 – In line with the “Movement Control Order” announced by the Government of Malaysia on 16 March 2020, Sunway Hotels & Resorts’ operations in Malaysia will remain open with limited services and facilities access.

Sunway Hotels & Resorts in Malaysia will be restricting operations and access to all facilities and services for current in-house hotel guests only. In light of the Covid-19 pandemic and for precautionary measures, all hotel’s restaurants, lounges and bars will be closed and recreational facilities will have limited services and/or closed; adhering to the Government’s strict protocol on social distancing guidelines. Guests are encouraged to order from the existing In-Room Dining menu available 24 hours.

In addition, all Sunway Hotels & Resorts in Malaysia are not accepting new room reservations and/or check-in for stay period from 18 March until 31 March 2020.

Sunway Hotels & Resorts is steadfast in ensuring our guests experience is fulfilled by allowing flexibility to guests who wish to change or cancel their reservations, and waive all cancellation fees for hotel bookings during this period. We anticipate an increase in the volume of calls and emails over the next several days and appreciate guests’ patience and understanding as we work diligently to respond to all enquiries.

Should you require further assistance, please do not hesitate to contact us directly at [shr.corporate@sunwayhotels.com](mailto:shr.corporate@sunwayhotels.com), visit [www.sunwayhotels.com](http://www.sunwayhotels.com) for latest updates and/or announcements on COVID-19 advisory or you may reach out to any of Sunway Hotels & Resorts in Malaysia for specific enquiries.

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